



# Travelers Auto and Home Insurance Program

**Q.** What are the benefits of the Travelers Auto and Home Insurance Program for Greater Nevada Credit Union members?

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**A.** Through the program, you have access to a special discount on auto, home and renters insurance. Plus, Travelers offers several coverage options and packages designed to meet your insurance needs.

**Q.** How do I request quotes?

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**A.** You can contact a Travelers licensed insurance representative, Monday through Friday, 8 a.m. to 11 p.m., and Saturday from 8:30 a.m. to 6:30 p.m., ET. Or you can request quotes online.

Call Travelers: **844-552-2075**

Visit: [travelers.com/gncu](https://travelers.com/gncu)

**Q.** Do I have to wait for my current policies to expire to request a quote and switch?

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**A.** No, you do not have to wait for your current policies to expire to request a quote and switch. Coverage can begin the day after requesting a quote, and you may receive a refund from your current carrier on any unearned premium.

**Q.** What coverages are available through the Travelers Auto and Home Insurance Program?

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**A.** Travelers offers a wide array of personal insurance coverage, such as:

- Auto
- Home
- Condo
- Renters
- Umbrella
- Boat/Yacht
- Landlord
- Valuable Items

Plus, you can add coverage options and packages, such as roadside assistance, to your auto insurance policy. For home, you can choose replacement cost on your dwelling and contents, water backup and green home additional coverage. Coverage options are subject to eligibility and availability.





### Q. What payment options are available?

**A.** Travelers makes several convenient payment options available, including automatic EFT, recurring credit card, pay by phone or online, and bill by mail. In addition, Travelers offers a multi-policy billing option to help consolidate bills. You simply select the payment options that work best for your budget.

### Q. What are the advantages of automatic recurring payments?

**A.** You will have one less bill to remember to pay and save on postage and checks with automatic recurring payments.

### Q. What if I have a claim?

**A.** You can report claims online at [travelers.com/claims](https://travelers.com/claims) or by phone at 800-252-4633, 24 hours a day, 365 days a year. Generally, you will be contacted by a Travelers Claim professional after the loss is reported. Travelers has a variety of convenient inspection options and will guide you through the claim process.

### Q. What if I have a question or needs to make a policy change?

**A.** If you have questions about your policy or need to make a change, a Travelers customer service representative will be glad to help. The toll-free service number is 800-842-5075 and is available 24 hours a day, seven days a week.

**Members can also get vehicle insurance cards, view bills and policies, and check the status of a claim on [MyTravelers.com](https://MyTravelers.com) or through the [MyTravelers®](#) mobile app.**



Coverages, packages, discounts and other features are subject to individual eligibility and to availability. Not all features available in all areas. Other terms, conditions or exclusions may apply. In FL: Homeowners insurance is not currently offered for new business.

Insurance is underwritten by The Travelers Indemnity Company or one of its property casualty affiliates, One Tower Square, Hartford, CT 06183. In TX: Automobile Insurance is offered through Travelers Texas MGA, Inc. and underwritten by Consumers County Mutual Insurance Company (CCM). CCM is not a Travelers Company. Home insurance is underwritten by Travelers Personal Insurance Company. Umbrella insurance is underwritten by Travelers Lloyds of Texas Insurance Company Travelers Commercial Insurance Company and The Travelers Home and Marine Insurance Company. PAF insurance is underwritten by Travelers Lloyds of Texas Insurance Company. In CA: Automobile Insurance is underwritten by Travelers Commercial Insurance Company, Certificate of Authority #6519, State of Domicile: CT; or Travelers Property Casualty Insurance Company, Certificate of Authority #6521, State of Domicile: CT. Homeowners Insurance is underwritten by The Standard Fire Insurance Company, Certificate of Authority #3545, State of Domicile: CT. In CA: Boat and Yacht Insurance is underwritten by The Standard Fire Insurance Company. Certificate of Authority #3545, State of Domicile: CT. In CA: Personal Liability Umbrella Insurance is underwritten by Travelers Commercial Insurance Company, Certificate of Authority #6519, State of Domicile: CT and The Standard Fire Insurance Company, Certificate of Authority #3545, State of Domicile: CT. In CA: PAF insurance is underwritten by The Standard Fire Insurance Company Certificate of Authority #3545, State of Domicile: CT. In WA: Automobile Insurance is underwritten by The Standard Fire Insurance Company. Homeowners Insurance is underwritten by Travelers Personal Insurance Company. Personal Article Floater Insurance is underwritten by The Phoenix Insurance Company and The Travelers Indemnity Company of America. Personal Liability Umbrella Insurance is underwritten by The Standard Fire Insurance Company, The Automobile Insurance Company of Hartford, Connecticut, The Travelers Indemnity Company of America, The Travelers Home and Marine Insurance Company, Travelers Commercial Insurance Company and Travelers Personal Insurance Company. Special Event Insurance is underwritten by The Standard Fire Insurance Company. Boat Insurance is underwritten by The Travelers Home and Marine Insurance Company. Yacht Insurance is underwritten by The Standard Fire Insurance Company, The Automobile Insurance Company of Hartford, Connecticut, and The Travelers Indemnity Company of America. All underwriting companies in CA and WA listed above are located at One Tower Square, Hartford, CT 06183.

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